

AI in Maintenance Coordination

FAST ANSWERS. FAST FIXES. FULL CONTROL – WITHOUT FULL-TIME STRESS.

Investors aren't asking for the moon. They're asking for performance. With CHL + Vendoroo, they finally get it. That means a more transparent process and results that show up on your bottom line.

5 KEY INVESTOR-FOCUSED BENEFITS



10X Faster Responses. Same Day Replies. 60 Mins or Less

CHL uses Vendoroo's agentic AI to respond to owner requests in minutes – not days. 73% of owners expect same-day replies. Nearly half expect answers in hours.



Cut Maintenance Bloat. Budget Reclaimed

Smart troubleshooting avoids unnecessary vendor dispatches – keeping bills low and resolutions fast. 100% of work orders are triaged instantly, reducing vendor trips and idle costs.



More Hours Saved With An AI That Acts

From lease data to vendor history, CHL's Vendoroo integration "remembers" everything – and acts on it. Think less Googling your ops, more having a concierge that knows your portfolio. AI works faster, so do you.



Your Portfolio, Your Rules, Automated

Custom rules let you set your comfort zone. CHL applies them across every property – without the micromanagement. ¾ of investors want involvement without day-to-day interruption.



A "Yes" Culture That Pays Off

Because a faster report means faster decisions. Vendoroo's AI makes "yes" worth something.

ACCORDING TO THE 2024 PM TRENDS REPORT:

- ❖ 66% of owners say communication & maintenance are their top pain points
- ❖ 92% expect responses within a day; half want them within the hour
- ❖ AI lets property managers finally meet – and exceed – those expectations

"The industry used to say 'no' out of necessity. Now, with CHL + Vendoroo, we say 'Yes' by design."

INVESTOR-GRADE SERVICE IS NO LONGER JUST A PITCH – IT'S A PRODUCT.

Let us show you how CHL delivers the control, speed, and ROI you've always wanted.

BOOK YOUR STRATEGIC PORTFOLIO REVIEW